

Guidelines for maintaining your Heat Pump

As a rule of thumb you should clean your Heat Pump every 5 to 6 weeks depending on how often you use it (ie. more often if you use it heavily). It is a very easy process and something you can do yourself.

To clean your filters you will need to open the front panel of the indoor unit and remove the filters. You will see where to place your fingers when opening both ends.

The filters slide out and once out, you can give them a light vacuum or take them outside and give them a gentle spray wash with the garden hose. Once these are vacuumed/washed carefully shake dry and reinsert into the indoor unit and close the front panel.

Your heat pump filters should last the life of the machine **if** you are careful with them. If you do damage or neglect them, any repair or replacement costs incurred for the heat pump as a result of this will be at your expense.

Your heat pump will always perform a lot more efficiently with clean filters so it pays to check them on a regular basis.

Your heat pump filter **will** last if you inspect/clean it regularly

Cleaning your heat pump filters is the first step to effective maintenance and we thank you for ensuring this is done as detailed above.